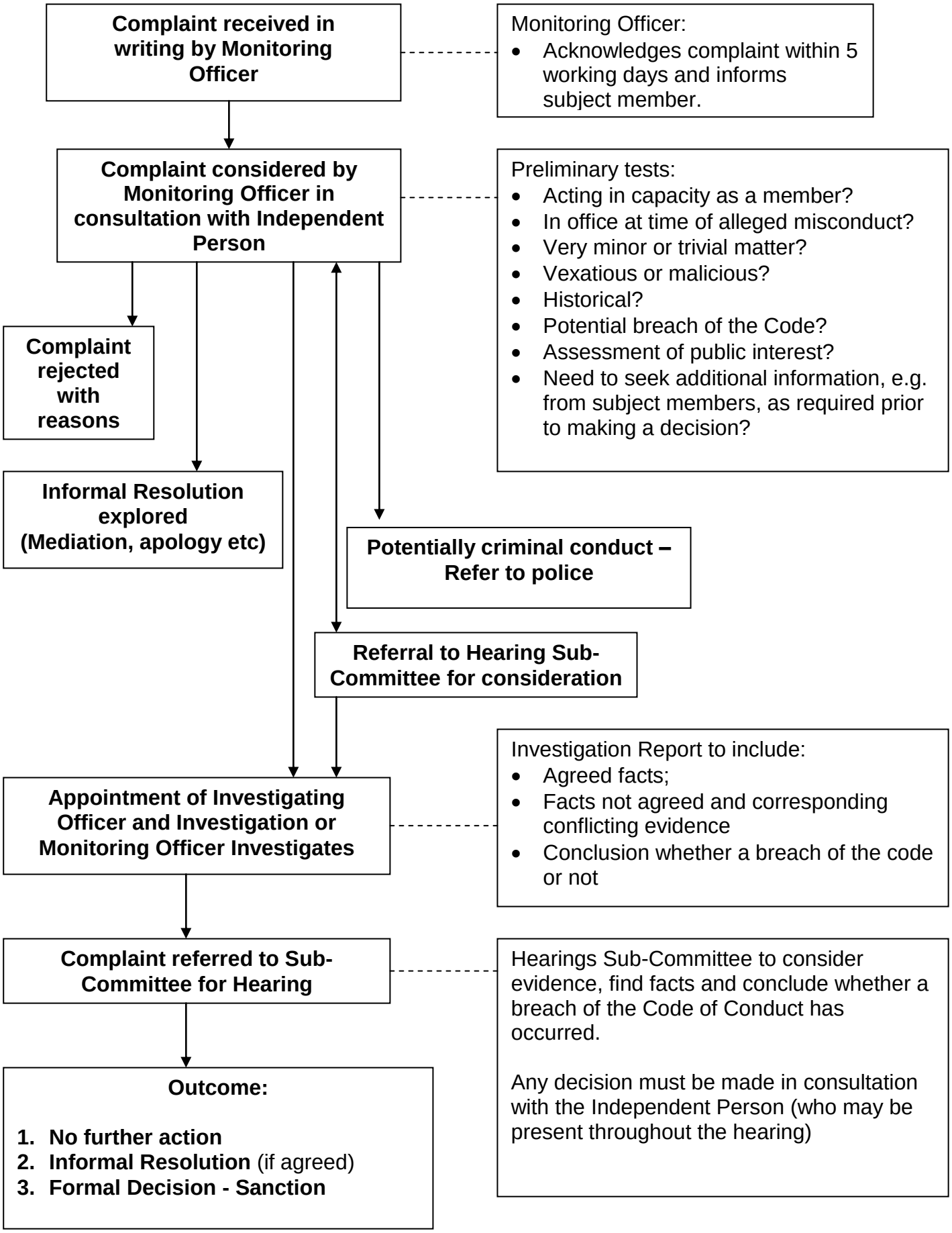Cambridgeshire and Peterborough Fire Authority
Members' Complaints Procedure Flowchart